Disable Standby on Windows 7/8/10 computers – Windows 11 see Page 2

Windows 7
1. Click on Start button:
2. Open Control Panel
   * If Control Panel opens
     in the Category mode: Select System and Security
     and then Power Options.
   * If Control Panel opens and displays icons, click on Power Options.

Windows 8 and Windows 10
a. Right click on the Windows "START" button.
   Alternative: Windows Key + X
b. Click Power Options on the services menu.
c. Click on "Additional Power Settings" which
   takes you to step 3 below.

3. Click on active "plan settings"
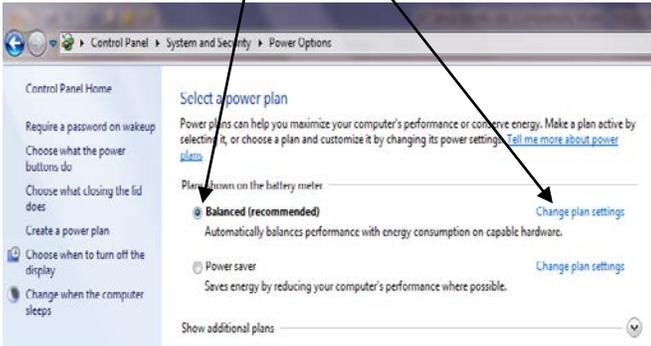
4. Change to Never other settings= optional
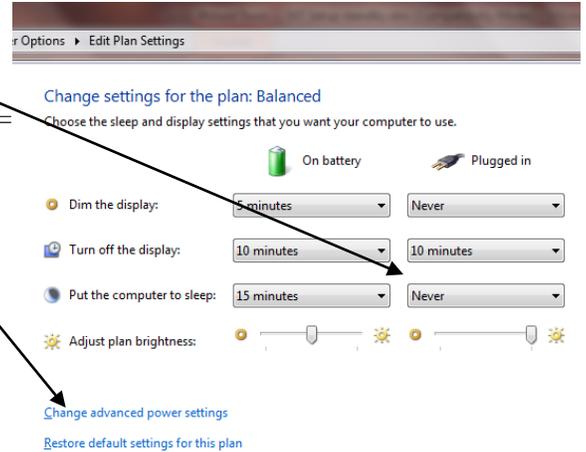
5. Click
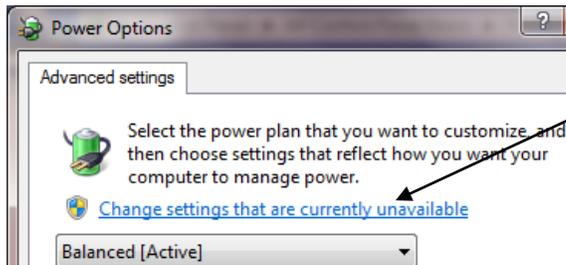
6. Click

7. Make (or confirm) the following changes on these "Power Options" screens:
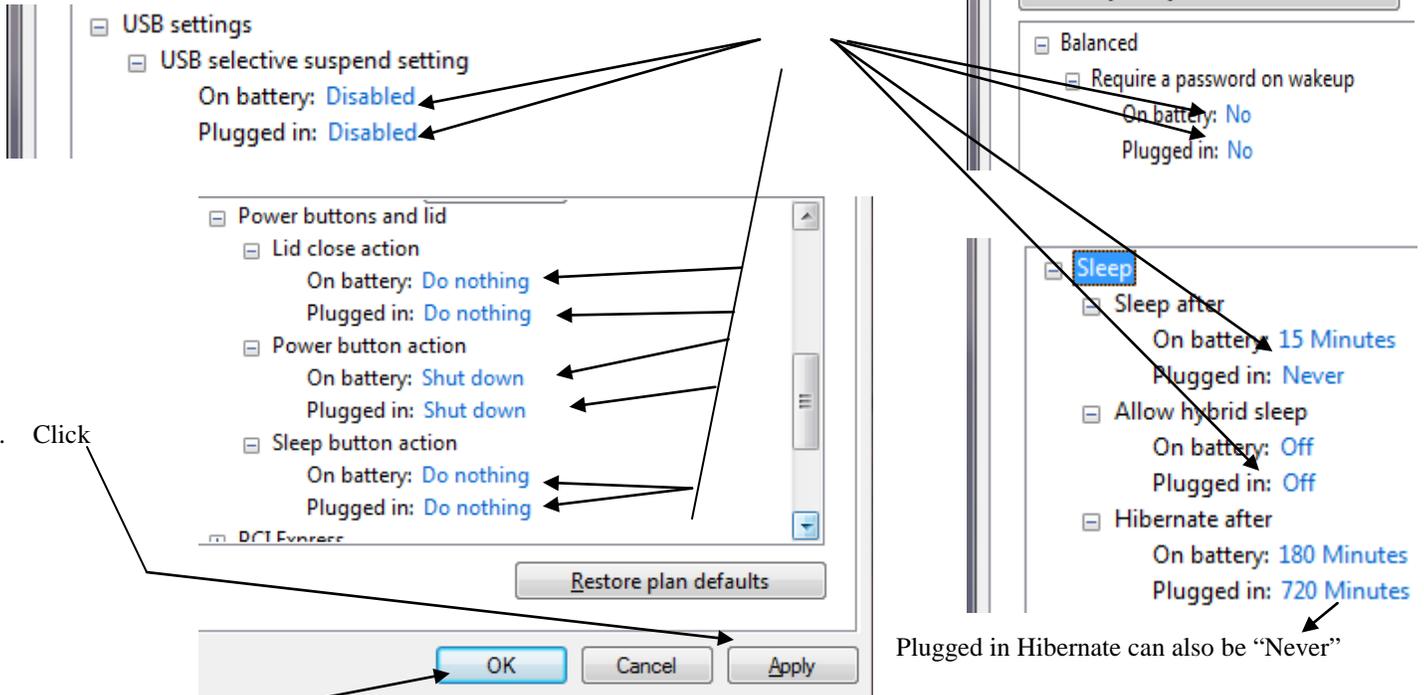
8. Click
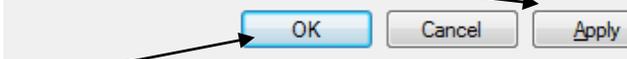
Plugged in Hibernate can also be "Never"

9. Click

10. Click (to finish) Standby option settings:

Disable Standby on Windows 11

11. Right click on the Windows 11 Start button (or Windows key + X)

Left click on "Power Options"

On the "Power and Battery" screen click on "Screen and sleep"

Change the settings as shown on this screen.
    The main objective is to be sure the PC **never** goes
    to sleep when plugged in!
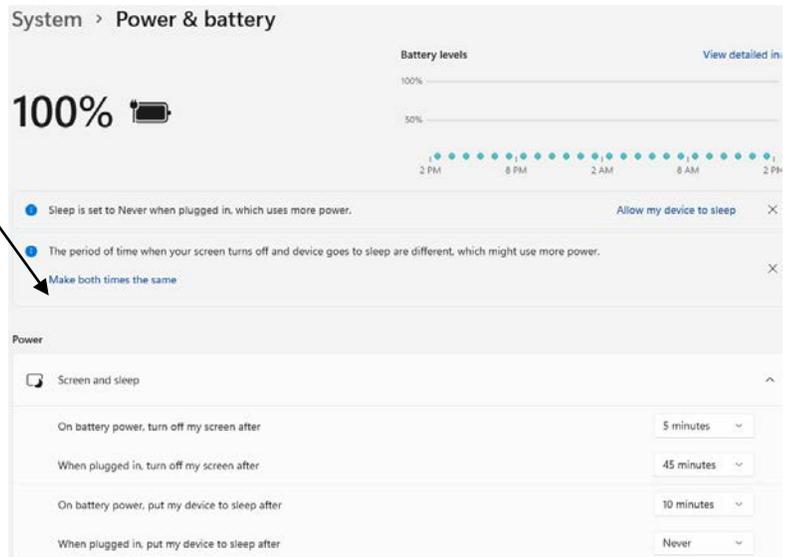
12. There is another area of concern. The Windows operating system will turn off the USB ports if Windows thinks they are not being used. Unfortunately, even though the Bridgemate server interrogates the server once a second, Windows does not seem to recognize this.

There are two different Windows 11 configurations regarding this condition.

a. The first area to check is the Control Panel. Left click on the Windows start button and type "Control panel" followed by "Enter." Go to Step 2 above. Look for "USB selective suspend setting." If it is available, follow Step 7 above to inhibit Windows from selectively shutting off the USB ports power.

b. If there is no "USB selective suspend setting" shown in Control Panel, go to "Device Manager."
    Right click on the Windows "START" button [alternative: Windows Key + X]
    Click Device Manager on the services menu
    Click on the > to the left of "Universal Serial Bus controllers"
        This expands the listing where you will see 1 or 2 "USB Root hub entries:
        Right click on each of the entries and then left click on "Properties."
        Left click on "Power Management" and remove the check on "Allow the computer to turn off the device to save power."
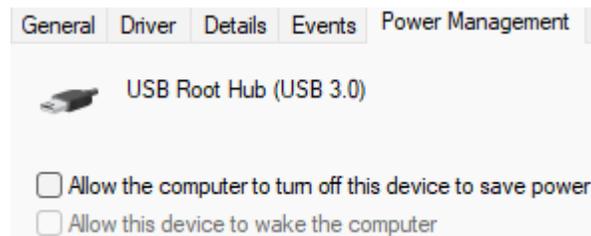
Be sure to do this for the second "USB Root hub entry" – if there is more than 1.

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